

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 09th day of March 2021
C.G.No.89/2020-21/ Nellore Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. R.M.M. Baig
Sri Y.Sanjay Kumar
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Complainant

M/s. MSC Rice Mill,
4/436, Vijayagopalapuram
Stonehousepet,
Nellore - 524002

AND

1. Assistant Accounts Officer/ERO/Nellore Town-II
2. Deputy Executive Engineer/ O/Nellore Town-II
3. Executive Engineer/O/Town
4. Superintending Engineer/O/Nellore
5. Senior Accounts Officer/O/Nellore

Respondents

ORDER

1. The case of the complainant is that he is having rice mil currently in HT Cat-3 with service No.NLR-884. Government has issued G.O. that rice millers can be kept in LT category up to 150 HP and the consumers have to apply for conversion from HT to LT on or before 30.06.2020. They have tried to apply for such conversion at e- seva but there is no such option. They have also gave a letter to Superintending Engineer/O/Nellore on 27.06.2020 before the dead line stating that they are having problem at e- seva. But there is no update from the department. They have also presented a complaint at spandana but it was closed.

DESPATCHED

DATE

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Hence the complaint. After the complaint is registered and notices were sent to respondents including SE/O/Nellore, Complainant sent a mail stating that his problem is resolved and he is intending to withdraw the complaint.

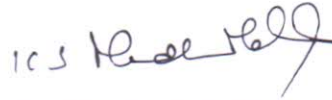
2. In view of resolving of the complaint by the respondents, the complaint is closed as withdrawn.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 09th March'2021.

Sd/- Sd/- Sd/- Sd/-
Member (Technical) Member (Finance) Independent Member Chairperson

Forwarded By Order



Secretary to the Forum

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.
Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tiruati.
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.
Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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